

Fair Point New Hampshire

FINAL

UNE Platform

Dec-2011

Performance Assurance Plan Report

PO		Pre-Ordering		Performance		Observations		Pert.		Wgtd.		Domain Clustering	
		FP	CLEC	CLEC		Diff.		Score	Wgt.	Score	Review		
PO-1-01-6020	Customer Service Record - EDI	NA	4.87		1,241		4.8670	NA	0	NA	0.000		
PO-1-03-6020	Address Validation -EDI	NA	11.56		465		11.5591	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA			NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA			NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	4.21		38		4.2105	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	8.00		4		8.0000	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000		
OR		Ordering								Wgt.			
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		97.55		245			0	10	0.000	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		27			0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.42		1,918			0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		89.36		1,898			-2	5	-0.042	-0.098		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.01		1,907			0	5	0.000	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		76.34		93			-2	5	-0.042	-0.098		
OR-6-03-3140	% Accuracy - LSRC - Platform		1.64		122			0	5	0.000	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00		101			0	5	0.000	0.000		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		17			0	2	0.000	0.000		
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		100.00		136			0	2	0.000	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		31			0	2	0.000	0.000		
PR		Provisioning		FP	CLEC	FP	CLEC						
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	63.49	61.11	493	18		11.55	-0.4699	0	5	0.000	0.000	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	4.77	17.22	4,297	151		1.76	-5.0000	-2	20	-0.167	-0.286	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	13.69	25.00	811	16		8.68	-0.9488	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.29	3.60	316	35	3.93	0.70	-1.3177	0	15	0.000	0.000	
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.36	0.00	811	16		2.92	5.0000	0	5	0.000	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.12	0.00	811	16		0.89	5.0000	0	5	0.000	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	8.06	3.26	1,650	92		2.92	2.0632	0	10	0.000	0.000	
MR		Maintenance & Repair		Performance	Observations	FP Std	Sampling	Pert.	Wgtd.				
		FP	CLEC	FP	CLEC	Deviation	Error	Score		Score			
MR-1-01-6050	Average Response Time - Create Trouble	1.41	7.55		2,718			6.1348	-2	2	-0.017	-0.020	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	124.33		725			124.3324	NA	0	NA	0.000	
Stat. Score													
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	12.66	8.33	379	84		4.01	1.3230	0	10	0.000	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	8.33	6.25	84	16		7.54	0.7249	0	10	0.000	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	11.60	13.23	379	84	14.65	1.77	-1.8867	-2	5	-0.042	-0.049	
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	8.93	3.09	84	16	23.45	6.40	1.5260	0	5	0.000	0.000	
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	61.51	58.33	252	36		8.67	0.5547	0	5	0.000	0.000	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	38.49	33.33	252	36		8.67	0.7755	0	5	0.000	0.000	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	7.14	5.56	252	36		4.59	0.6546	0	5	0.000	0.000	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	5.28	2.56	2,064	39		3.62	1.1718	0	10	0.000	0.000	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	5.56	0.00	180	2		16.29	SS	0	10	0.000	0.000	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	18.37	16.73	2,064	39	17.45	2.82	0.5531	0	5	0.000	0.000	
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	7.74	2.44	180	2	21.50	15.29	SS	NA	5	NA	0.000	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	83.19	75.00	1,434	12		10.84	1.1322	0	5	0.000	0.000	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	63.95	50.00	1,434	12		13.92	1.2913	0	5	0.000	0.000	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	16.81	16.67	1,434	12		10.84	0.3176	0	5	0.000	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.41	19.15	2,707	141		3.03	-1.4078	0	10	0.000	0.000	
BI		Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.87		69,496,533				0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample									Totals	-10	240	-0.308	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire

FINAL

UNE LOOP

Dec-2011

Performance Assurance Plan Report

		Performance		Observations		Perf.		Wgt.		Wgtd.		Domain Clustering Review
PO	Pre-Ordering	FP	CLEC	CLEC	Diff.	Score				Score		
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA			NA	0			NA		0.000
PO-1-01-6020	Customer Service Record - EDI	NA	4.87	1,241	4.8670	NA	0			NA		0.000
PO-1-03-6020	Address Validation -EDI	NA	11.56	465	11.5591	NA	0			NA		0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00			0	5			0.000		0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA		NA	0			NA		0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA		NA	0			NA		0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA			NA	0			NA		0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	4.21	38	4.2105	0	2			0.000		0.000
PO-1-03-6050	Address Validation - Web GUI	NA	8.00	4	8.0000	NA	0			NA		0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00			0	5			0.000		0.000
OR Ordering									Wgt.			
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		94.96	1,626		0	10			0.000		0.000
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		98.97	195		0	5			0.000		0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.42	1,918		0	2			0.000		0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		89.36	1,898		-2	2			-0.024		-0.053
OR-4-17-1000	% On Time BCN - 2 Business Day		98.01	1,907		0	2			0.000		0.000
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		82.39	284		-2	5			-0.060		-0.132
OR-6-03-3331	% Accuracy - LSRC - Loop		4.23	591		0	5			0.000		0.000
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		97.43	505		0	5			0.000		0.000
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA	NA		NA	0			NA		0.000
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00	445		0	2			0.000		0.000
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA		NA	0			NA		0.000
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score		Wgt.		
PR-4-02-3100	Average Delay Days - Total - POTS	2.29	3.60	316	35	3.93	0.70	-1.3177	0	5		0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	13.77	7.41	719	54		4.86	1.6179	0	20		0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.36	0.00	811	54		1.63	5.0000	0	5		0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.12	0.00	811	54		0.49	5.0000	0	5		0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	4.84	7.14	1,054	112		2.13	-0.8499	0	10		0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		1.63	123					0	10		0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA	NA					NA	0		0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA	NA					NA	0		0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00	20					0	10		0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA	NA					NA	0		0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA	NA					NA	0		0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA	NA					NA	0		0.000
MR Maintenance & Repair								Diff.				
MR-1-01-6050	Average Response Time - Create Trouble	1.41	7.55	2,718				6.1348	-2	2		-0.024
								Stat. Score				
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	6.43	3.06	2,443	98		2.53	1.6795	0	10		0.000
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	17.08	7.06	2,443	98	17.09	1.76	5.0000	0	5		0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	60.16	14.71	1,639	34		8.48	5.0000	0	5		0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	15.25	0.00	1,639	34		6.23	5.0000	0	5		0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.41	3.92	2,707	102		3.54	3.6159	0	10		0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	12.68	0.00	71	4		17.10	SS	0	10		0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	6.67	4.10	71	4	8.47	4.35	SS	NA	5		0.000
		"NA" - no activity		"UD" - under development		"SS" - Small Sample		Totals	-6	167		-0.108

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL RESALE

Dec-2011

PO		Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review			
		FP	CLEC	FP	CLEC								
Pre-Ordering													
PO-1-01-6020	Customer Service Record - EDI	NA	4.87		1,241		4.8670	NA	0	NA	0.000		
PO-1-03-6020	Address Validation -EDI	NA	11.56		465		11.5591	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	4.21		38		4.2105	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	8.00		4		8.0000	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000		
OR Ordering													
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2h	88.24		17				-1	10	-0.042	-0.085		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	100.00		8				0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.42		1,918				0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	89.36		1,898				-2	5	-0.042	-0.085		
OR-4-17-1000	% On Time BCN - 2 Business Day	98.01		1,907				0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	64.00		25				-2	10	-0.084	-0.169		
OR-6-03-2000	% Accuracy - LSRC	8.82		34				0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	100.00		28				0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00		13				0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00		9				0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA		NA				NA	0	NA	0.000		
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score					
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	63.49	28.57	493	7		18.33	-2.2650	-2	5	-0.042	-0.067	
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	4.77	8.51	4,297	47		3.13	-0.8845	-1	20	-0.084	-0.133	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	13.69	31.25	811	16		8.68	-1.5515	-1	10	-0.042	-0.067	
PR-4-02-2100	Average Delay Days - Total - POTS	2.29	1.55	316	11	3.93	1.20	0.5578	0	15	0.000	0.000	
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.36	18.75	811	16		2.92	-2.8937	-2	5	-0.042	-0.067	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.12	0.00	811	16		0.89	5.0000	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	8.06	11.11	1,650	45		4.11	-0.5195	0	15	0.000	0.000	
MR Maintenance & Repair		Diff.											
MR-1-01-6050	Average Response Time - Create Trouble	1.41	7.55		2,718			6.1348	-2	2	-0.017	-0.023	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	124.33		725			124.3324	NA	0	NA	0.000	
Stat Score													
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	12.66	3.45	379	29		6.41	2.0294	0	10	0.000	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	8.33	0.00	84	11		8.86	5.0000	0	10	0.000	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	11.60	13.21	379	29	14.65	2.82	-0.6344	0	5	0.000	0.000	
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	8.93	2.75	84	11	23.45	7.52	1.3569	0	5	0.000	0.000	
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	61.51	85.71	252	7		18.64	-0.8964	-1	5	-0.021	-0.029	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	38.49	57.14	252	7		18.64	-0.6184	0	5	0.000	0.000	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	7.14	0.00	252	7		9.87	5.0000	0	5	0.000	0.000	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	5.28	0.00	2,064	6		9.14	5.0000	0	10	0.000	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	5.56	NA	180	NA			NA	NA	0	NA	0.000	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	18.37	20.28	2,064	6	17.45	7.13	-0.5508	0	5	0.000	0.000	
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	7.74	NA	180	NA	21.50		NA	NA	0	NA	0.000	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	83.19	33.33	1,434	3		21.61	SS	NA	5	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	63.95	33.33	1,434	3		27.75	SS	NA	5	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	16.81	33.33	1,434	3		21.61	SS	NA	5	NA	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.41	26.09	2,707	46		5.22	-1.9063	-2	10	-0.084	-0.115	
BI Billing													
BI-1-02-1000	% DUF in 4 Business Days		99.87		69,496,533				0	5	0.000		
"NA" - no activity "UD" - under development "SS" - Small Sample									Totals		-16	238	-0.500

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

DSL

Dec-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	11.92		132		11.9167	NA	0	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	22.60		10		22.6000	NA	0	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		91.67		12			NA	0	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		5			0	2	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	100.00			3			0	2	0.000
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale	100.00			2			0	2	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	NA			NA			NA	0	0.000
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale	NA			NA			NA	0	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops	100.00			14			0	5	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops	NA			NA			NA	0	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops	NA			NA			NA	0	0.000
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops	NA			NA			NA	0	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split	NA			NA			NA	0	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split	NA			NA			NA	0	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split	NA			NA			NA	0	0.000
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split	NA			NA			NA	0	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.42			1,918			0	2	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day	89.36			1,898			-2	2	-0.030
OR-4-17-1000	% On Time BCN - 2 Business Day	98.01			1,907			0	2	0.000
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	3.00	NA	3	NA	1.73		NA	NA	0
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	25.00	NA	8	NA			NA	NA	0
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	50.00	NA	2	NA			NA	NA	0
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	27	NA			NA	NA	0
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	50.00	NA	10	NA			NA	NA	0
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		27			0	10	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	NA	1.00		1	0.00	1.00	SS	NA	10
PR-4-14-3342	% Completed On Time -2W xDSL Loops		96.55		29			0	10	0.000
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	4.84	10.20	1,054	49		3.14	-1.2975	0	15
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	75.00	0.00	4	32		22.96	SS	0	5
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	1.41	7.55		2,718		6.1348	-2	2	-0.030
Stat. Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	2	2		0.00	SS	0	2
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	0.00	1	1		0.00	SS	0	2
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	18.82	22.39	2	2	18.92	18.92	SS	NA	2
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	59.51	NA	1	0.00	1.00	SS	NA	2
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	50.00	66.67	2	3		45.64	SS	NA	2
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	100.00	NA	1	NA			NA	NA	0
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	0.00	66.67	2	3		0.00	SS	NA	2
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	6.43	4.35	2,442	23		5.14	0.7844	0	5
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	12.68	0.00	71	2		23.85	SS	0	5
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	17.08	6.84	2,442	23	17.09	3.58	5.0000	0	5
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	6.67	1.73	71	2	8.47	6.07	SS	NA	5
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	10.81	96.00	620	25		6.33	5.0000	0	5
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	60.16	50.00	1,639	2		34.64	SS	NA	10
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.41	12.00	2,706	25		7.06	0.5828	0	10
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-4	133	-0.060

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL**TRUNKS****Dec-2011**

OR		Ordering		Performance		Observations		Perf.			
		CLEC		FP		CLEC		Score	Wgt.	Wgtd. Score	
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunk		50.00				2		NA	0	0.000	
OR-1-13-5000 % On Time Design Layout Record		NA				NA		NA	0	0.000	
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=		NA				0		0	0	0.000	
OR-2-12-5020 % On TimeTrunk ASR Reject		NA				NA		NA	0	0.000	
PR		Provisioning		FP							
PR-4-07-3540 % On Time Performance - LNP only			98.58		1,057				0	20	0.000
PR-4-15-5000 % On Time Provisioning - Trunks			100.00		1				0	20	0.000
PR-5-01-5000 % Missed Appointment - Facilities		0.00	0.00	2	1		0.00	SS	0	5	0.000
PR-5-02-5000 % Orders Held for Facilities >15 Days		0.00	0.00	2	1		0.00	SS	0	5	0.000
PR-6-01-5000 % Installation Troubles w/in 30 Days		0.00	0.00	1	4		0.00	SS	0	10	0.000
PR-8-01-5000 % Open Orders in a Hold Status >30 Days		50.00	100.00	2	1		61.24	SS	NA	5	0.000
MR		Maintenance & Repair									
MR-4-01-5000 Mean Time to Repair - Total		NA	9.53	NA	3	0.00	3.00	SS	NA	5	0.000
MR-4-05-5000 % Out of Service >2 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000 % Out of Service >4 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000 % Out of Service >12 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000 % Out of Service >24 Hours		NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days		NA	0.00	NA	3		3.00	SS	0	10	0.000
NP		Network Performance									
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months			0.00						0	5	0.000
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months			0.00						0	10	0.000
Totals									0	95	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample											

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire			FINAL						Dec-2011	
CRITICAL MEASURES			UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING										
1		OSS Interface	-	-	-	-				\$0
	PO-1-06	Mechanized Loop Qualification - EDI				-				
	PO-1-06	Mechanized Loop Qualification - CORBA				-				
	PO-1-06	Mechanized Loop Qualification - Web GUI				-				
	PO-2-02	OSS Interface Availability - Prime - WPTS		-						
	PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-					
	PO-2-02	OSS Interface Availability - Prime - CORBA	-	-						
	PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-					
ORDERING										
2		% On Time Ordering Notification	23,208	11,604	28,535	-	\$0	\$0		\$63,347
	OR-1-02	% On Time LSRC -Flow Through	-	-	19,023					
	OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops				-				
	OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split				-				
	OR-1-12	% On Time FOC					-			
	OR-1-13	% On Time Design Layout Record					-			
	OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)					-			
	OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops				-				
	OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split				-				
	OR-4-16	% On Time PCN - 1 Bus. Day	23,208	11,604	9,512					
	OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl						-		
	OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl						-		
	OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale						-		
	OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale						-		
PROVISIONING										
3		Installation Performance	\$23,208	\$0	\$10,536	\$0	\$0	\$0		\$33,744
	PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-		2,195					
	PR-4-02	Average Delay Days - Total	-	-	-					
	PR-4-02	Average Delay Days - Total - 2W Digital				-				
	PR-4-02	Average Delay Days - Total - 2W xDSL Loop				-				
	PR-4-02	Average Delay Days -Total -Line Share/Split				-				
	PR-4-04	Missed Appointments -Dispatch	-	-	3,951					
	PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale				-				
	PR-4-04	Missed Appts - Disp - Line Share/Split				-				
	PR-4-05	Missed Appointments - No Dispatch	23,208		4,390					
	PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale				-				
	PR-4-05	% Missed Appt -No Disp -Line Share/Split				-				
	PR-4-14	% Completed On Time - 2W xDSL Loops				-				
	PR-4-15	% On Time Provisioning - Trunks					-			
	PR-6-01	Installation Troubles w/in 30 Days	-	-	-		-			
	PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale				-				
	PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops				-				
	PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split				-				
	PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -Other -UNE/Resale						-		
	PR-4-02	Average Delay Days - Total -UNE/Resale						-		
	PR-5-01	% Missed Appointment - Facilities -UNE/Resale						-		
	PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale						-		
	PR-6-01	% Installation Troubles within 30 days -UNE/Resale						-		
	PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale						-		
	PR-4-01	% Missed Appointment - FP - Total - EEL						-		
	PR-4-02	Average Delay Days - Total - EEL						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -EEL						-		
	PR-4-01	% Missed Appointment - FP - Total - IOF						-		
	PR-4-02	Average Delay Days - IOF						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -IOF						-		
4	PR-4-07	% On Time Performance - LNP					\$0			\$0
5		Hot Cut Performance		-						\$0
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		-						
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		-						
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Basic Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Batch Hot Cut		-						
MAINTENANCE										
6		Maintenance Performance	\$ -	\$0	\$7,134	\$0	\$0	\$0		\$7,134
	MR-3-01	Missed Repair Appointments - Loop - Bus.	-		-					
	MR-3-01	Missed Repair Appointments - Loop - Res.	-		-					
	MR-3-01	Missed Repair Appointments - Loop		-						
	MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale				-				
	MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops				-				
	MR-3-01	% Missed Repair Appoint -Loop -Line Share/Split				-				
	MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops				-				
	MR-4-03	Mean Time To Repair -CO -2W xDSL Loops				-				
	MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale				-				
	MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops				-				
	MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split				-				
	MR-4-08	Out of Service >24Hrs. - Bus.	-		-					
	MR-4-08	Out of Service >24Hrs. - Res.	-		-					
	MR-4-08	Out of Service >24Hrs. - Total		-			-			
	MR-5-01	% Repeat Reports within 30 Days	-	-	7,134		-			
	MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale				-				
	MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops				-				
	MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split				-				
	MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale						-		
	MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale						-		
NETWORK PERFORMANCE										
7	NP-1-04	Final Trunk Groups Blocked					\$0			\$0
8		Collocation							\$0	\$0
	NP-2-01/2	% OT Response to Request for Collocation - Total							-	
	NP-2-05/6	% On Time - Physical Collocation - Total							-	
	NP-2-07/8	Average Delay Days - Total							-	
RESOLUTION PROCESS										
9		Resolution Process							\$10,376	\$10,376
	OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days							-	
	OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days							-	
	BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days							-	
	BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.							10,376	
Month Total			\$46,416	\$11,604	\$46,204	\$0	\$0	\$0	\$10,376	\$114,601

Under the Plan, -1 performance scores are subject to further adjustment.

Fair Point New Hampshire

FINAL

Dec-2011

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100 % PON Exceptions Resolved w/in 3 Bus Days	NA	0	0	0
OR-10-02-100 % PON Exceptions Resolved w/in 10 Bus Days	NA	0	0	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business C	100.00	2,333	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	87.62	4,587	-2	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	NA	NA	NA	0
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	95.24	21	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	18	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal	100.00	6	0	5

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	0.00	NA	4	NA		NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	19.18	16.67	146	24	8.67	0.54	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	0.00	1	2	0.00	SS	5
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	12.75	2.50	28	4	13.88	17.83	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	11.92	7.69	151	26	6.88	0.96	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	6.62	0.00	151	26	5.28	5.00	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.70	5.13	143	39	1.51	-1.19	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	27.15	3.85	151	26	9.44	3.31	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	19.18	NA	146	NA		NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	12.75	NA	28	NA	13.88	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	23.29	0.00	146	0	0.00	SS	2
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	1	NA		NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	400.00	NA	1	NA		NA	0

MR	Maintenance & Repair							
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	14.86	12.83	26	3	14.59	21.69	5
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	9.41	8.81	233	50	12.78	4.55	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	1	NA		NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	NA	1	NA		NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	80.00	33.33	5	3	29.21	SS	5
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	20.00	0.00	5	3	29.21	SS	5
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	28.19	18.87	259	53	6.78	1.60	10
"NA" - no activity "UD" - under development "SS" - Small Sample								Total
								122

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report FINAL Special Provisions Report

Special Provision - UNE Ordering

Dec-2011

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	97.85	606	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	581	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
OCT-2011	63.09	317	200	OCT-2011	75.90	83	63
NOV-2011	56.73	342	194	NOV-2011	85.33	75	64
DEC-2011	65.00	380	247	DEC-2011	76.34	93	71
Overall	61.69	1,039	641	Overall	78.88	251	198

Market Adjustment *	\$ 255,984
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
OCT-2011	83.58	335	280	OCT-2011	91.57	178	163
NOV-2011	86.31	409	353	NOV-2011	96.65	209	202
DEC-2011	86.05	380	327	DEC-2011	82.39	284	234
Overall	85.41	1,124	960	Overall	89.27	671	599

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
OCT-2011	100.00	99	99	OCT-2011	100.00	99	99
NOV-2011	100.00	100	100	NOV-2011	100.00	100	100
DEC-2011	100.00	63	63	DEC-2011	100.00	63	63
Overall	100.00	262	262	Overall	100.00	262	262

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	20	100.00	16
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	1.63	123	0.00	49
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	3.54	2	NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	14.65	134	19.67	150
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)		Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Fair Point New Hampshire FINAL**Change Control Assurance Plan**

Dec-2011

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.		
PO-6-01-6000 % Software Validation	R3	R3	\$	-

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Dec-2011

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.308	\$ 71,349	
Unbundled Network Elements - Loop	-0.108	\$ -	
Resale	-0.500	\$ 37,837	
Digital Subscriber Lines	-0.060	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 109,186
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 63,347	
3 Installation Performance		\$ 33,744	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 7,134	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ 10,376	
Critical Measure Total			\$ 114,601
Individual Rule Payments:			\$ 3,539
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ 255,984
CHANGE CONTROL			\$ -
Grand Total			\$ 483,310

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.